

Metropolitan State College  
Student Health Insurance Office, Campus Box 81  
PO Box 173362  
Denver, CO 80217-3362



This is a generic Medical/Rx identification card for healthcare coverage administered by **AmeriBen** and prescription drug (Rx) coverage administered by **Express-Scripts**. The generic card below is for your use until you receive your permanent card which will be mailed to your home address on file with the school after AmeriBen receives your eligibility information. Please carry this card with you since it is important to show it to your healthcare provider at the time of service. The information included on the identification card will give them the information needed to properly file your claims.

AmeriBen's Customer Care Center is available to answer your questions about the plan benefits or to provide information concerning the status of your claims Monday through Friday, 7:00am to 6:00pm Mountain Standard Time. You can contact the customer care center at 1-800-953-1801 or log onto our website at <https://services.ameriben.com>.

If you believe you received this card in error and you have other insurance coverage, you must call the Metro State College of Denver Insurance Office immediately at (303) 556-3873 or you can access information online at [www.mscd.edu/student/resources/insurance](http://www.mscd.edu/student/resources/insurance).

### Online Services

When AmeriBen administers your benefits you are automatically a member of Online Services. Online Services allow you to access your personal information 24 hours a day, 7 days a week. You receive answers to common questions such as "Has my claim been paid?" or "Has my deductible been met?" at your convenience with the click of a button.

With Online Services there is no need to worry about privacy. Online Services is safe and secure, AmeriBen has taken every precaution to ensure your privacy and to protect your personal health information.

Once you have activated your enrollment, you may access your account anytime, day or night. Online Services was designed with your busy schedule in mind.

You can access Online Services at <https://services.ameriben.com>.



Metropolitan State College of Denver  
Auraria Campus

### Medical/RX Plan Identification Card

Medical Group: **0801031**

RXBIN: 003858  
RXPCN: A4  
RXGrp: AM2A

**Medical provider Alert: Please confirm coverage by calling (800) 953-1801. Students may be ineligible if coverage has not been purchased for each semester.**

STUDENT ID#: REFER TO MEMBER  
NAME: REFER TO MEMBER

PAYER ID: REFER TO WEBSITE  
[www.ameriben.com/edi](http://www.ameriben.com/edi)



Underwritten by The MEGA Life and Health Insurance Company Policy Number 2006-461-1

### IMPORTANT INFORMATION:

Pre-admission Notification: You are responsible to call or have your physician call AmeriBen Utilization Management (800) 388-3193 before non-emergency hospital admissions and within 2 working days of an emergency hospitalization.

#### Important phone numbers

Eligibility & Claims Questions (AmeriBen) (800) 953-1801  
or access the on-line claims look-up website at — <https://services.ameriben.com>  
To locate a CCN provider for services (888) 685-7774  
For Clinic Appointments call the Health Center at Auraria (303) 556-2525  
Express Scripts—Pharmacy Member Services (Student Inquires) (800) 206-4005  
Express Scripts—Pharmacist Help Desk (Pharmacist Inquires) (800) 235-4357  
Express Scripts Rx website for formulary and Rx claims history [www.express-scripts.com](http://www.express-scripts.com)

For emergencies while traveling, call Assist America—Reference #01-AA-SID-01031  
Inside the U.S.—(877) 488-9833 and while outside the U.S. (collect) - 1 (609) 452-8570

#### Submit Medical Claims to:

AmeriBen  
P.O. Box 7186  
Boise, ID 83707

2006-2007

This card is not a guarantee of benefits or eligibility