

Metropolitan State College
Student Health Insurance Office, Campus Box 81
PO Box 173362
Denver, CO 80217-3362



This is a generic Medical/Rx identification card for healthcare coverage administered by **AmeriBen** and prescription drug (Rx) coverage administered by **Express-Scripts**. The generic card below is for your use until you receive your permanent card which will be mailed to your home address on file with the school after AmeriBen receives your eligibility information. Please carry this card with you since it is important to show it to your healthcare provider at the time of service. The information included on the identification card will give them the information needed to properly file your claims.

AmeriBen's Customer Care Center is available to answer your questions about the plan benefits or to provide information concerning the status of your claims Monday through Friday, 7:00am to 6:00pm Mountain Standard Time. You can contact the customer care center at 1-800-953-1801 or log onto our website at <https://services.ameriben.com>.

If you believe you received this card in error and you have other insurance coverage, you must call the Metro State College of Denver Insurance Office immediately at (303) 556-3873 or you can access information online at www.mscd.edu/student/resources/insurance.



Online Services



When AmeriBen administers your benefits you are automatically a member of Online Services. Online Services allow you to access your personal information 24 hours a day, 7 days a week. You receive answers to common questions such as "Has my claim been paid?" or "Has my deductible been met?" at your convenience with the click of a button.

With Online Services there is no need to worry about privacy. Online Services is safe and secure, AmeriBen has taken every precaution to ensure your privacy and to protect your personal health information. Once you have activated your enrollment, you may access your account anytime, day or night. Online Services was designed with your busy schedule in mind.

You can access Online Services at <https://services.ameriben.com>.



Metropolitan State College of Denver
Auraria Campus

Medical/RX Plan Identification Card

RXBIN: 003858
RXPCN: A4
RXGrp: AM2A

Medical Group: 0801031

Medical provider Alert: Please confirm coverage by calling (800) 953-1801. Students may be ineligible if coverage has not been purchased for each semester.

STUDENT ID#: REFER TO MEMBER
NAME: REFER TO MEMBER



Underwritten by The MEGA Life and Health Insurance Company Policy Number 2007-461-1

IMPORTANT INFORMATION:

Pre-admission Notification: You are responsible to call or have your physician call AmeriBen Utilization Management (800) 388-3193 before non-emergency hospital admissions and within 2 working days of an emergency hospitalization.

Important phone numbers

Eligibility & Claims Questions (AmeriBen) or access the on-line claims look-up website at —	(800) 953-1801 https://services.ameriben.com
To locate a First Health provider for services	(888) 685-7774
For Clinic Appointments call the Health Center at Auraria	(303) 556-2525
Express Scripts—Pharmacy Member Services (Student Inquires)	(800) 206-4005
Express Scripts—Pharmacist Help Desk (Pharmacist Inquires)	(800) 235-4357
Express Scripts Rx website for formulary and Rx claims history	www.express-scripts.com

For emergencies while traveling, call Assist America—Reference #01-AA-SID-01031
Inside the U.S.—(877) 488-9833 and while outside the U.S. (collect) - 1 (609) 452-8570

Submit Medical Claims to:

AmeriBen
P.O. Box 7186
Boise, ID 83707

PAYER ID: REFER TO WEBSITE
www.ameriben.com/edi

2007-2008

This card is not a guarantee of benefits or eligibility